



TOOLKIT 2 · HAND HYGIENE · TOOL 3 OF 5

Hand Hygiene Self-Assessment — Facility Level

Five components, scored to 500. Inadequate · Basic · Intermediate · Advanced. Once a year, honestly

1 · System change (max 100)		
Question	Answer	Points
Alcohol hand rub available at every point of care	Yes 50 · Some wards 25 · No 0	
Sink-to-bed ratio at least 1:10 with soap and towels	Yes 30 · No 0	
Dedicated budget for hand-hygiene supplies	Yes 20 · No 0	
2 · Training and education (max 100)		
Question	Answer	Points
All staff trained at induction and annually	Yes 50 · Induction only 25 · No 0	
Training uses the Five Moments and technique demonstration	Yes 25 · No 0	
A trained observer team exists	Yes 25 · No 0	
3 · Evaluation and feedback (max 100)		
Question	Answer	Points
Direct observation audit at least quarterly	Yes 40 · Yearly 20 · No 0	
Results fed back to wards within a month	Yes 30 · No 0	
Hand-rub consumption tracked monthly	Yes 30 · No 0	
4 · Reminders in the workplace (max 100)		
Question	Answer	Points
Five Moments poster in every ward	Yes 40 · Some 20 · No 0	
How-to-rub / how-to-wash posters at every sink and dispenser	Yes 40 · Some 20 · No 0	
Posters refreshed at least yearly	Yes 20 · No 0	
5 · Institutional safety climate (max 100)		
Question	Answer	Points
A named hand-hygiene lead with time allocated	Yes 30 · No 0	
Senior management visibly champions hand hygiene (annual event, board report)	Yes 30 · No 0	
Patients are invited to ask staff "Have you cleaned your hands?"	Yes 20 · No 0	
Compliance target set and published	Yes 20 · No 0	
Total / 500: _____	Inadequate 0–125 · Basic 126–250 · Intermediate 251–375 · Advanced 376–500	

Condensed from the WHO Hand Hygiene Self-Assessment Framework (2010). The full framework has 27 questions; this edition keeps the five components and the four levels for facilities starting from zero.

ASF standards: Universal Floor — hand hygiene; Governance — measurement and improvement