



International Patient — Price and Inclusions Disclosure

What is included, what is not, what happens if something goes wrong, and what it costs then. Signed before travel, in the patient's language

Patient · date · treatment · treating clinician · coordinator ·
language of this document · translator

Included in the price of _____ (currency)	Not included — and the price if needed
• Consultations before, during and after (list) • The procedure(s): _____ · surgeon, anaesthetist, theatre, implants named: _____ • Hospital stay: _____ nights in _____ room; meals; nursing • Medicines during the stay and for 14 days after • Standard tests and imaging before and after • Interpreter • Follow-up contacts at 48–72 h, 2 weeks, 6 weeks • Transfer airport–hospital (if included)	• Travel and visa; accommodation for the companion: _____ per night • Extended stay beyond _____ nights: _____ per night • ICU: _____ per day • Blood products: _____ per unit • Additional or revision procedures: per price list • Treatment of pre-existing conditions found during the stay • Medicines beyond 14 days • Costs in the home country after return

If something goes wrong

Situation	Who pays	What we do
A complication of our treatment recognised during the stay or within _____ days	The facility, for its treatment here (state exactly what is covered: e.g. return to theatre, ICU up to _____ days, extended stay)	Treated here; open disclosure (Toolkit 9); the home clinician informed
A complication after return home	Treatment at home: the patient / insurer; our advice and records: free; revision here: _____	Remote consultation within 24 h; records sent; readmission offered where appropriate
Treatment cancelled by the facility (e.g. not fit for surgery on arrival)	Full refund of the treatment price; the facility covers _____ nights' accommodation	Written explanation; alternative plan
Treatment cancelled by the patient	Refund per terms: _____ (no charge if cancelled _____ days before; _____ % thereafter)	—
Dispute	—	Coordinator → medical director → written answer in 20 working days → independent: ASF Patient Voice (france-asf.fr/complaints) and the patient's home-country routes
I have read this in my language, my questions were answered, and I accept these terms. Patient: _____ Date: _____ For the facility: _____		

ASF standards: Medical Tourism endorsement — price and complications disclosure (means of verification: signed disclosure for every international patient; invoice match)