

ASF-EV-004

ISQua EEA Standards Crosswalk — All 9 Principles

Document code	ASF-EV-004
Version	V1.0
Effective date	2026-12-15
Approved by	Prof. Giorgi Pkhakadze, MD, MPH, PhD — President, Accréditation Sans Frontières
Source document	ISQua EEA Principles for External Evaluation Organisations, 6th Edition (March 2025)
Standards covered	Hospital Standard (primary application); all standards where relevant

Version History

Version	Date	Description	Approved by
V0.1	2026-11-15	Initial structural crosswalk (P6–P8 verified; P1–P5, P9 structural)	—
V1.0	2026-12-15	Full structural crosswalk with evidence mapping	Prof. G. Pkhakadze, ASF President
V1.1	Pending	Criterion-level verification against full 6th Edition text (pending receipt from ISQua EEA)	Pending

⚠ IMPORTANT NOTE ON VERSION STATUS: This crosswalk maps ASF documents and evidence to the structural Principles of the ISQua EEA 6th Edition. Criterion-level verification (column 2) is based on the structural descriptions available publicly and from the ISQua EEA website. A full criterion-by-criterion verification requires the complete 6th Edition document text, which has been requested from ISQua EEA at support@ieea.ch. This document will be updated to V1.1 upon receipt and verification. Principles 6–8 have been cross-referenced in detail against the published HQACI comparison; Principles 1–5 and 9 are mapped structurally.

1. Crosswalk Summary

Principle	Criteria (est.)	Met	Partial	Pending
P1 — Purpose, Policies and Organisation	~8	6	1	1
P2 — Resources and Capabilities	~6	4	1	1
P3 — Impartiality and Independence	~5	5	0	0
P4 — Standards Development	~10	8	1	1
P5 — Assessment Process	~8	6	1	1
P6 — Decision and Certification	~7	7	0	0
P7 — Transparency and Public Information	~6	6	0	0
P8 — Complaints and Appeals	~5	5	0	0
P9 — Continuous Improvement	~5	3	1	1
TOTAL	~60	50	5	5

2. Principle 1 — Purpose, Policies and Organisation

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P1.1	Organisation has a defined mission/purpose covering external evaluation	About ASF page (france-asf.fr/about); legal registration Paris 2020; stated mission across all standards pages	✓ Met
P1.2	Legal status, ownership, and governance are documented	Legal registration Paris 2020; Paris address; President role stated; ASF-GOV-002 Committee ToR	✓ Met
P1.3	Policies covering key operational areas are documented and publicly available	ASF-GOV-001 through ASF-OPS-008 — all published at france-asf.fr/about/transparency/	✓ Met
P1.4	Impartiality policy documented	ASF-GOV-003 Impartiality Policy — published	✓ Met
P1.5	Confidentiality policy documented	ASF-GOV-004 Confidentiality Policy — published	✓ Met
P1.6	Financial sustainability / fee structure documented	ASF-OPS-008 Surveyor Costs Policy; fee schedule referenced (not yet separately)	▸ Partial

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
		published)	
P1.7	Strategic development / improvement planning evidenced	Phase 1–4 Roadmap (ASF internal); ISQua EEA readiness programme ongoing	▸ Partial
P1.8	Criterion-level detail (P1 sub-criteria)	Pending receipt of full 6th Edition from ISQua EEA	⚠ Pending

3. Principle 2 — Resources and Capabilities

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P2.1	Documented surveyor selection, training and competency requirements	ASF-OPS-002 Surveyor Competency, Selection and Training Policy — published	✓ Met
P2.2	Surveyor register maintained	Surveyor register described in ASF-OPS-002; internal register maintained	✓ Met
P2.3	IT/information management systems adequate for programme	WordPress registry; document management; secure file store	✓ Met
P2.4	Financial management / fee schedules	Fee schedule referenced in ASF-OPS-008; full schedule not separately published yet	▸ Partial
P2.5	Adequate staffing for programme scale	2-person survey team per ASF-OPS-002; current programme scale (7 facilities) supported	✓ Met
P2.6	Criterion-level detail (P2 sub-criteria)	Pending receipt of full 6th Edition	⚠ Pending

4. Principle 3 — Impartiality and Independence

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P3.1	No consultancy conflict — structural separation between accreditation and consultancy	ASF-GOV-003 Section 2 — absolute prohibition on consultancy to assessed organisations	✓ Met
P3.2	Conflict of interest policy and management process	ASF-GOV-003 Sections 4–5 — declaration, withdrawal, records retention	✓ Met
P3.3	Decision Committee independent of assessment team	ASF-OPS-001 Section 2 — Accreditation Decision Committee independent of survey	✓ Met
P3.4	Commercial relationships reviewed periodically	ASF-GOV-003 Section 6 — annual review of commercial relationships	✓ Met
P3.5	Impartiality monitoring mechanism	ASF-GOV-003 Section 6 — annual review; complaint route via ASF-GOV-005	✓ Met

5. Principle 4 — Standards Development

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P4.1	Documented standards development methodology	ASF-GOV-001 — published, 11 sections, 6 pages	✓ Met
P4.2	Standards Development Committee with ToR	ASF-GOV-002 — published; min 5 members, 3-yr terms, Col rules, quorum	✓ Met
P4.3	Evidence-informed development process	ASF-GOV-001 Section 4; ASF-EV-001 Evidence Bibliography (30 references)	✓ Met
P4.4	Stakeholder consultation documented	ASF-EV-002 — 3 consultation rounds, 47 comments, 12-item comment matrix	✓ Met
P4.5	Field testing / pilot documented	ASF-EV-003 — Cohort 1 (4 facilities 2021–22), Cohort 2 (7 facilities 2025); findings incorporated	✓ Met
P4.6	Version control and change management	ASF-GOV-001 Section 8; all documents have version history tables	✓ Met
P4.7	Review cycle defined	ASF-GOV-001 Section 9 — max 5-year cycle; triggered review criteria defined	✓ Met
P4.8	Standards publicly available	All standards live at france-asf.fr/standards/ with chapter pages	✓ Met
P4.9	IP protection clause	ASF-GOV-001 Section 10.4 — external use requires formal written agreement	✓ Met
P4.10	Criterion-level detail (P4 sub-criteria)	Pending receipt of full 6th Edition	⚠ Pending

6. Principle 5 — Assessment Process

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P5.1	Assessment process documented	Survey process described in ASF-OPS-001, ASF-OPS-002, ASF-OPS-006	✓ Met
P5.2	Eligibility criteria documented	ASF-OPS-006 Eligibility and Scope Policy — published	✓ Met
P5.3	Whole-organisation scope requirement	ASF-OPS-006 Section 3 — partial accreditation not permitted	✓ Met
P5.4	Surveyor conflict of interest managed per survey	ASF-OPS-002 Section 4; ASF-GOV-003 — per-survey declaration required	✓ Met
P5.5	Survey report documented and retained	Survey reports described in ASF-OPS-002; retained per ASF-GOV-004	✓ Met
P5.6	Self-assessment as part of process	Described in ASF-OPS-006 Section 4d	✓ Met

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
		(required application document)	
P5.7	Accreditation cycle documented	ASF-OPS-003 — 3-year cycle, renewal process, monitoring rules	✓ Met
P5.8	Criterion-level detail (P5 sub-criteria)	Pending receipt of full 6th Edition	⚠ Pending

7. Principle 6 — Decision and Certification

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P6.1	Decision framework documented with defined decision types	ASF-OPS-001 — 5 decision types (Grant/Deferral/Suspension/Withdrawal/Denial)	✓ Met
P6.2	CAP process documented	ASF-OPS-001 Section 4 — 15/15/30 working day rule	✓ Met
P6.3	Independent decision-making body	ASF-OPS-001 Section 2 — Accreditation Decision Committee independent of assessment	✓ Met
P6.4	Decision communicated in writing with reasoning	ASF-OPS-001 Section 5 — within 5 WD, including basis and right to appeal	✓ Met
P6.5	Accreditation mark policy	ASF-OPS-004 — authorised use, prohibited use, suspension rules published	✓ Met
P6.6	Post-accreditation obligations documented	ASF-OPS-005 — 30-day notification rule for material changes	✓ Met
P6.7	Cycle policy (duration, renewal, lapse)	ASF-OPS-003 — 3-year cycle, 1-month renewal notice, lapse rules	✓ Met

8. Principle 7 — Transparency and Public Information

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P7.1	Accredited organisations listed publicly	france-asf.fr/registry/ — organisation name, scope, valid dates, certificate number	✓ Met
P7.2	Accreditation status publicly available	Registry shows granted/suspended/withdrawn status	✓ Met
P7.3	Scope of accreditation publicly available	Registry includes approved scope per organisation	✓ Met
P7.4	Standards publicly available	All standards at france-asf.fr/standards/ with full chapter pages	✓ Met
P7.5	ISQua Readiness Tracker public page	Live at france-asf.fr/about/transparency/isqua-	✓ Met

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
		readiness/	
P7.6	All governance and policy documents public	ASF-GOV-001 through ASF-OPS-008 — all at france-asf.fr/about/transparency/	✓ Met

9. Principle 8 — Complaints and Appeals

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P8.1	Complaints procedure documented	ASF-GOV-005 Section A — written submission, 5 WD acknowledge, 30 WD resolve	✓ Met
P8.2	Appeals procedure documented	ASF-GOV-005 Section B — 20 WD submission window, independent panel, 45 WD decision	✓ Met
P8.3	Two separate routes (complaints vs appeals)	ASF-GOV-005 — explicitly structured as Section A (complaints) and Section B (appeals)	✓ Met
P8.4	Independent panel for appeals	ASF-GOV-005 Section 10.1 — minimum 3 members, none from original survey/decision	✓ Met
P8.5	Submission route publicly available	ASF-GOV-005 states info@accreditation.ge and france-asf.fr/complaints/	✓ Met

10. Principle 9 — Continuous Improvement

Criterion	ISQua EEA Criterion (structural description)	ASF Evidence / Document Reference	Status
P9.1	Post-implementation monitoring described	ASF-GOV-001 Section 9 — review triggers and 5-year cycle; ASF-OPS-003 monitoring rules	✓ Met
P9.2	Standing stakeholder feedback mechanism	ASF-EV-002 Section 5 — standing feedback mechanism described	✓ Met
P9.3	ISQua membership / engagement	ISQua institutional membership lapsed 2024. Renewal is pending. Application to ISQua EEA for accreditation itself is the primary engagement.	✶ Partial
P9.4	Evidence of improvements from monitoring	ASF-EV-003 — Cohort 1 and 2 findings incorporated into standards revisions	✓ Met
P9.5	Criterion-level detail (P9 sub-criteria)	Pending receipt of full 6th Edition	⚠ Pending

NEXT STEP: To complete this crosswalk to criterion level, email support@ieea.ch to request the full ISQua EEA 6th Edition Principles document. Once received, update rows marked 'Pending' and promote this document to V1.1. Estimated 8–12 pending items across P1, P2, P4, P5, P9.

Approved by

Name and title	Signature	Date
Prof. Giorgi Pkhakadze, MD, MPH, PhD President, Accréditation Sans Frontières		2026-12-15

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