Organisation name Site or unit		FORM Digital Alternative Record	
Document ID	DIG-FRM-003	**Version**	1.0
Status	Blank form, to adapt	**Issue date**	
Review date		**Replaces**	
Owner		**Approved by**	
Signature			

Form · DIG-FRM-003 · Version 1.1 · Approved by the ASF Expert Committee

Supports: **2D.2**

1. Purpose

Records the patient's preferred route and any alternative route used for a digital service.

2. How to complete

- Ask the patient at booking which route they prefer.
- Record the route chosen and any support needed.
- Record the alternative used and its outcome.

3. Record fields

Date	Service	Preferred route	Route used	Support offered	Outcome and timeliness	Staff member

4. Evidence

Reference	Note
E-009	ASF Expert Committee consensus. Form content to be agreed.

5. Change history

Version	Date	What changed	Approval
1.0	the date of approval	First version	Approved by the ASF Expert Committee
1.1	the date of approval	Internal quality review: corrected cross-references, status wording and document control	Approved by the ASF Expert Committee

No e-learning course is linked to this document yet.

Planned course: Digital inclusion: care that never disadvantages a patient who cannot use digital tools. New course planned.

6. References

- Accréditation Sans Frontières (2026). ASF Expert Committee consensus on Standard 1. (E-009)

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